

Mental Health level of need 	General mental health	Eating disorders	Bereavement	Psychosis	Post Sexual Abuse	Self harm	Substance misuse, smoking, vaping	At a glance - Children & Young People's Mental health support LLR				Referral route options						
								Version for non health professionals - updated 6 Nov 2025										
								Service/offer	Further info	Area	Age	NHS 111 (select option 2) Onward referral	Direct referral into service	GP	Via Educational settings	My Self referral Onward referral		
Urgent/crisis intervention	Y							999 and A&E	If there is an immediate or life-threatening emergency, call 999 or attend A&E.	LLR	All age							
	Y							CAMHS Crisis Team	The CAMHS Crisis & home treatment team support CYP in Crisis. Access via GP or NHS 111 option 2. 7 days a week 8.00 to 22.00	LLR	Up to 18	Y			Call direct (SENCO has number)			
	Y							NHS 111 (select option 2)	If you need to speak to someone urgently regarding mental health, call NHS 111 then select option 2. The lines are open 24/7.	LLR	All age	Call 111 select option 2						
High level intervention	Y							Children and Adolescent Mental Health Service (CAMHS)	The Child and Adolescent Mental Health Service (CAMHS) is a specialist service offering mental health assessment and intervention to children and young people (up to the age of 18 years).	LLR	Up to 18	Y		PRISM		X (not including CAMHS Eating Disorders)		
Moderate level intervention						Y		Harmless - self harm	National voluntary organisation for people who self harm, their friends, families & professionals. 121 face to face support with qualified therapists, drop-in sessions, email & online support.	LLR	All age		LINK	PRISM				
				Y				PAUSE Service - (Psychological Awareness of Unusual and Sensory Experiences). At Risk Mental State team	Offers assessment, formulation & psychological/psychosocial interventions to people who are at risk of developing psychosis & their families. Where individuals are experiencing a clear first episode of psychosis then a referral to PIER is more appropriate	LLR	14 to 35		LPT services can refer directly	PRISM				
				Y				Psychosis Intervention & Early Recovery (PIER)	Supporting people to recover from a psychotic episode & help reduce the likelihood of experiencing further psychotic episodes.	LLR	14 to 64		LPT services can refer directly	PRISM				
	Y							Early Intervention service - counselling/group offer	Therapeutic support service made up of 2 organisations: The Relationship Centre Leicestershire and Heads Up. Offers a range of support interventions for children, young people & their parents/carers.	LLR	5 to 18			PRISM		LINK		
	Y							University Mental Health Neighbourhood Cafes	No appointment necessary to receive immediate face-to-face support with trained staff. The Cafes are available at De Montford University, Loughborough University and the University of Leicester.	Universities	18 +		Drop in					
Both Low and Moderate Interventions					Y			Family Action - post sexual abuse (PSA) support	Improve mental health and emotional wellbeing of CYP who have experienced sexual abuse. Individual therapeutic work, group work, & also parents/carers & consultations to professionals.	LLR	Up to 18 (25 with SEN or looked after status).		LINK					
		Y						FirstSteps (Eating disorder)	Early intervention mild to moderate disordered eating and eating disorders through 121 face to face and video clinic and group Psychoeducation workshops for all eating disorder presentations.	LLR	Up to 25		LINK	PRISM				
							Y	Turning Point - Young People's Team substance misuse	Our young people’s team can help you find out the facts about drugs & alcohol & make changes where you want to. Also support young people affected by someone else’s substance use.	LLR	Up to 18 and up to 25 where required.		LINK	PRISM				
Low level intervention	Y							City Early Intervention Psychology Support (CEIPS)	Educational Psychologists who can be contacted for discussion/possible involvement with children and young people exhibiting SEND or mental health needs.	City	0 to 25					Y		
	Y							Healthy Together: School Nursing Chat Health	A confidential secure text messaging service for parents of children. Parents/carers living in Leicester city: text 07520 615381 and Leicestershire and Rutland: text 07520 615382.	LLR - 0 to 11 City only - 11 to 19	0 to 19		LINK			LINK		
	Y							Healthy together: School Nursing Team & Health Visitors	Universal service for children and their families and includes health visiting & school nursing services. Helpline 0300 3003001	LLR - 0 to 11 City only - 11 to 19	0 to 19		LINK			LINK		
	Y							Low intensity CBT Service - CYP Well-being Practitioner	Children Well-being Practitioner’s (CWPs) offer early intervention using Cognitive Behavioural Therapy (CBT).	LLR	6 to 18			PRISM				
	Y							Mental health support teams in schools	The MHSTs offer early intervention, low intensity, mental health support within schools for CYP with mild to moderate mental health difficulties. The MHST will also offer signposting support.	Varied	5 to 18					Y	LINK	
	Y							NHS Talking Therapies	Provides talking therapy service to those experiencing excessive worry, low mood, depression, anxiety or a lack of motivation. This may be face to face, online or in a group.	LLR	16 and over		LINK	PRISM				
							Y	QuitReady - Young Persons Stop Smoking Service	Specialists will work directly with young people, in schools, youth groups, sporting venues and 1-1 face to face advisories.	Leicestershire	12 onwards		LINK					
	Y							Community Chill out Zones CCOZ	CCOZ POP UP & CCOZ DROP IN workshops support CYP who present with low level mental health needs, which impact on their daily lives. Delivering in schools and community venues.	LLR	5 to 18					Y		
	Y							Early Intervention service - counselling/group offer	Supports CYP & their parents who present with low/moderate mental health needs. Low mood, anger management, anxiety, relationships, bereavement, self-harm & Suicidal Ideation.	LLR	5 to 18			PRISM		LINK		
	Y							School Support Partnership	To help schools to build knowledge, skills, and confidence so they can support children if they begin to experience Social, Emotional & Mental Health needs (SEMH)	Attending a Rutland school	5 to 16					LINK		
	Y							Teen Health - 121, group interventions and advice drop ins e.g. group work, workshops, & 121 sessions.	Our Health & Wellbeing Officers are present in most secondary schools in Leicestershire & Rutland. Provide support through a range of options e.g. group work, workshops, & 121 sessions.	Leicestershire & Rutland	11 to 19		LINK					
	Y							Tellmi - text based therapy	Free, NHS-funded, confidential, text-based therapy; 75% of people feel better after one session. No wait list or treatment threshold.	LLR	All age		LINK					
	Y							talk2sort Mediation - The Bridge	The talk2sort Mediation Service works with young people aged 11-19, and their families, who may be having problems at home or with their relationships. We support people to explore ways of resolving conflict, improve communication, and improve well-being.	LLR	11-19		0800 038 5964					
			Y						The Laura Centre	CYP’s bereavement charity dedicated to helping young people & families navigate the journey of grief. Also provides systemic support for bereaved families, led by qualified therapists.	LLR	5 to 25		LINK				
			Y						Tomorrow project - for those bereaved by suicide	Offers 121, confidential, face-to-face support for anybody from LLR who has been affected or bereaved by suicide. There is no age restriction to access this service.	LLR	All age		LINK				
Self help	Y							NHS Talking Therapies	There are self-help options as part of the NHS Talking therapies offer.	LLR	16 and over							
	Y							Teen Health - health topics directory	Present in most secondary schools in Leicestershire and Rutland. Website holds a range of information including self-help.	LLR	11 to 19							
	Y							Tellmi - anonymous digital peer & counsellor support	NHS-funded digital peer support for adults & children aged 11+. 100% pre-moderated with counsellor intervention for high risk.	LLR	All age		LINK					
	Y							YoungMinds parent helpline 0808 802 5544	Call our Parents Helpline on 0808 802 5544, Mon - Fri 9:30am - 4:00pm, for detailed advice, emotional support & signposting.	LLR	Parents/carers							
Advice and signposting	Y							Care Navigators	Support with: helping get your CYP to the right services, signposting, helping professionals share information, co-ordinate health appointments, & attend Team around the Family meetings.	LLR	0 to 19		LINK	PRISM				
	Y							Childline 0800 1111	Childline is a free, confidential service where you can talk about anything 24/7. We’re here online, on the phone, anytime.	LLR	All age							
	Y							Health for Teens website	Resource for young people to find out more about health.	LLR	11-19							
	Y							My self referral website	Access information on mental health and/or refer yourself/others for mental health support if you fall under certain criteria.	LLR	0 to 18							
	Y							Teen Health - signpostings and advice drop ins	Drop ins are in schools once a week with the health and wellbeing officer. Website holds a range of information including self-help and info on what that day the wellbeing officer is in school.	LLR	11 to 19							
	Y							Tellmi - signposting directory (App and website)	Directory of local, national, crisis and specialist services and 700+ mental health and self-management tools accessible 24/7.	LLR	All age							
	Y							Young Minds website	One of the UK’s leading charities fighting for a world where no young person feels alone with their mental health	LLR	All age							
Resilience and wellbeing	Y							5 Ways to wellbeing	Evidence based approach to supporting wellbeing and resilience.	LLR	All age							
	Y							Active Rutland	Active Rutland provide a wide range of services for both school age and adults within the Rutland Community	Rutland	all age							
	Y							Active Together	Active Together are here to make physical activity and sport more accessible and part of our everyday lives.	LLR	All age							
	Y							Leicester Sexual Health	Confidential sexual health services for STI testing/treatment, contraception, and information/advice on sexual health.	City	13 and over							
	Y							Leicestershire and Rutland Sexual Health	Confidential sexual health services for STI testing/treatment, contraception, and information/advice on sexual health.	County & Rutland	In person 13+ online 16+							
	Y							Joy	Website which hold local information on activities, clubs, groups and services amiable.	LLR	All age							

NHS  **Leicester, Leicestershire and Rutland**
Health and Wellbeing Partnership

